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Global Development Commons
Washington, D.C.

Helga Leifsdottir
ReliefWeb Coordinator
27 Nov. 2007

To strengthen the response capacity of the international humanitarian relief community through the timely dissemination of reliable information

Principal Donors: ECHO, Sweden, Norway, Japan, USA and the Netherlands

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▸ **24 hour coverage of natural disasters and complex emergencies**

▸ **Humanitarian policies and issues** features the latest debates and resources on humanitarian issues

▸ **Professional resources** provide vacancy and training announcements

▸ **Map Centre** provides visual product support for emergency responses

24-Hour Coverage

18 staff in 3 duty stations

Geneva

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Priorities 2007 - 2009

▸ Connecting with field locations
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- Focus (definition)
- Trust - Quality
- Authority
- Technology
- Systems (SOPs)
- Policies and principles (consensus)
- Community of practice
- Multilingualism
- Proximity to operations

Supporting humanitarian action

- Broker of multiple views
- One-stop shop - reduce info overload
- Site structure based on mental models
- 24-hour guarantee
- Self-critical within constraints
- Filling gaps, vacancies
- Make situation graphic (maps, analyses)
- Stimulate thinking around emergencies

- **www.reliefweb.int**
- www.reliefweb.int/symposium